



24/7 Tech Support in a Mobile App



Viking's "Valve & System Support" smart phone app for wet, dry, deluge and preaction systems offers access to a wealth of information including technical data, service and repair videos, system animations, and detailed troubleshooting support.



Key features of the mobile app include:

Product Maintenance and Repair Videos

With the Valve and System Support Mobile App, system maintenance and repair is made simple. Viking's Tech Services videos are just a tap away to assist users when needed.

Troubleshooting

Users can also follow detailed, step-by-step troubleshooting for a wide variety of service and maintenance topics, and review dozens of FAQs, conveniently organized by system type. We also make it easy to request replacement parts from Viking SupplyNet.

Augmented Reality

Our innovative Augmented Reality (AR) feature allows users to easily identify key components of each system using their phone or tablet camera. Once the camera has recognized the valve, a model of the valve and trim is overlaid on top of the valve, including labels of key trim components. This feature provides service technicians with a quick orientation to a given Viking system.

Search "Viking Valve" in the Apple App Store or the Android Google Play store to download the free mobile app.

