

Viking Customer Learning Portal (CLP)

Applicable, accessible, engaging: programs that result in durable learning and lasting knowledge. **That's the Viking way.**

Viking's Customer Learning Portal is a learning management systems that allows our customers to take courses, track learning, receive continuing education units and participate in specialized classes.



Visit the Customer Learning Portal!
Scan our QR code to be directed to the CLP and register for your free account!

COURSE OFFERINGS

Viking offers a wide variety of courses to provide training for anyone in the industry, no matter their education or experience level. View a list of these courses below (continues to back page).

Training at Viking's Innovative Caledonia, MI Facility

Our in-person, instructor-led training courses offer a unique and immersive experience for the participants. Each course is designed carefully to ensure individuals are getting the most out of their experience.

Fundamentals of Water-Based Fire Protection Training

Advanced Applications of Fire Protection Systems Training

Certification Program for Clean Agent Fire Suppression Systems and Releasing Control Panels

Viking Storage Protection Solutions

Micro-Learning Online Presentations

Each micro-learning presentation is approximately 5-10 minutes in length, and offered to assist the viewer in expanding their product and industry knowledge.

Residential Sprinkler Design

Viking Concealed Sprinklers and Cover Plates

VK598 Standard Response Upright Sprinkler

Fire Sprinkler Spray Patterns

Flow Control Systems

We offer custom programs!

Custom programs allow our customers and partners to design training that aligns with specific needs. Courses, either selected from our course library or custom-developed, can be bundled — making it simple to access your program from a central link and a single click. Access to courses can be password protected to ensure the program targets the appropriate user list.

Choose from our Existing Course Library

The easiest and quickest path to creating a custom program is to select from the existing library of courses. The entire course library is listed and categorized on the main landing page of the CLP.

Custom Course Development

Courses that focus on your specific interests can be custom-created in collaboration with the Viking Training team.

Here to Assist

For Custom Built Courses Contact:

Jim Lake

VP Training and Technical Services

jlake@vikingcorp.com

(617) 372-6214

For All Other Questions:

Viking Training Department

training@vikingcorp.com

(269) 945-9500



Check out TechTalks, Viking's weekly podcast where our industry experts discuss products, technical questions, and much more!

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Self-Paced Learning

These courses contain information that is consistent with the classroom learning portions of Viking's in-person training. If a certificate is desired for your records, it is necessary to complete the online assessment. Learn more by contacting Viking Training.

Fundamentals - Introduction to Sprinklers

Fundamentals – Standard Spray and Extended Coverage Sprinklers

Fundamentals –Introduction to Wet Pipe Fire Sprinkler Systems

Fundamentals - Introduction to Dry Pipe Fire Sprinkler Systems

Fundamentals - Residential Sprinklers

Advanced - Deluge Systems

Advanced – Commodity Classifications

Advanced – Surefire Preaction

Advanced – Storage Arrangements

Online Webinars

Averaging around 30 minutes, viewers can spend little time increasing their knowledge about various industry-related subjects.

Viking Flow Control and On/Off Cycling Systems
Helipad Fire Protection from Viking

Vacuum Fire Protection Systems

An Introduction to Viking's Clean Agent Solutions: VSH1230 and VSH200 Clean Agent Suppression Systems

Viking Revit Family Introduction – Sprinklers

New Advancements in Corrosion Resistant Sprinkler Applications

New Institutional Sprinklers from Viking

UniVario® Heat Detection and Electrically Actuated Deluge Systems

Finding the Ideal Sprinkler Choice for Higher Warehouse Storage Facilities

Window Sprinkler Technology: Fire Protection for Interior Glazing

Videos and Animations

Viking offers a vast selection of product repair and maintenance videos for visitors to view for free. Please visit the Viking Sprinkler YouTube channel at [youtube.com/vikingsprinkler](https://www.youtube.com/vikingsprinkler).

Animations

Freedom® Residential Flat Concealed Sidewall Sprinkler (VK480) Installation Animation

Managing Special Fire Risks with Foam Suppression Systems

Model G Valve Animation

Viking Foam Fire Protection

Viking Model F Dry System Activation

Viking Model F Dry System Reset

Viking Valve & System Support App

XT1 Sprinkler Wrenches

System Overview

Double Interlock Preaction System Reset

Dry Pipe System Reset

Electrically Operated Deluge System Reset

Single Interlock Preaction System Reset

Wet Pipe Alarm Check Valve System Reset

Product Repair

Model C-1 PORV Maintenance Kit

Model C-1 Thermostatic Adjustment Kit

Model C-1 Thermostatic Release Body Assembly

Model C-1 Thermostatic Release Maintenance Kit

Model D-2 Accelerator Cover Diaphragm Assembly

Model D-2 Accelerator Repair Kit

Model D-2 Air Maintenance Device Repair Kit

Model D-3 PORV Maintenance Kit

Model E-1 Accelerator Cover Diaphragm Assembly

Model E-1 Accelerator Repair Kit

Model F Dry Valve Clapper Assembly

Model F Dry Valve Clapper Rubber Replacement

Model F Dry Valve Member Assembly Replacement

Model F-1 Deluge Valve Clapper Assembly Replacement

Model F-1 Deluge Valve Rubber Seat Assembly Replacement

Model F-1 Deluge Valve Seat Replacement

Model F-1 Deluge Valve Upper Diaphragm Replacement

Model F-1 Easy Riser Check Valve Rubber Replacement

Model G Dry Valve A-1 Differential Valve Repair

Model G Dry Valve A-1 Differential Valve Replacement

Model G Dry Valve Chamber Assembly

Model G Dry Valve Check Diaphragm

Model G Dry Valve Coupling Replacement

Model H-1 Pneumatic Actuator Maintenance Kit

Model J-1 Alarm Check Valve Clapper Assembly

Model J-1 Alarm Check Valve Rubber Replacement Kit

Model J-1 Flow Clapper Assembly Replacement

Model J-1 Flow Control Valve Seat Replacement

Model J-1 Rubber Seat Assembly Replacement

Model J-1 Upper Diaphragm Replacement