Viking Training Programs

Applicable. Accessible. Engaging.

Industry-Leading Training Approaches

At Viking, our goal is to create fire protection product training that results in durable learning and lasting knowledge — something achieved through applicable, accessible, and engaging programs. With innovative technologies and training approaches, our state-of-the-art training facility offers cutting-edge approaches to learning, including a variety of immersive labs, such as:

- Two traditional-style classrooms
- A collaborative classroom with five team stations
- A riser lab with 19 fully-functional system risers
- An immersive virtual reality (VR) lab with six VR stations
- A flow lab to study sprinkler spray patterns and test equipment
- A suppression systems lab with special hazards and foam systems
- A solutions lab dedicated to troubleshooting systems
- A detection systems lab with eight detection panel stations

Should you miss an opportunity to train at our Caledonia facility, we have plenty of chances for you to learn with our live and recorded webinars, animations and instructional videos, as well as “micro-learning” (5-10 minute sessions) on applicable technical topics.

vikinggroupinc.com/training

COURSE OFFERINGS

Training at the Caledonia, MI Facility
Our in-person, instructor-led training courses offer a unique and immersive experience for all participants.

Micro-Learning Online Presentations
Each micro-learning presentation is approximately 5-10 minutes in length and is offered to assist the viewer in expanding their product and industry knowledge.

Self-Paced Learning
These courses contain information that is consistent with the classroom learning portions of Viking's in-person training. If a certificate is desired for your records, it is necessary to complete the online assessment.

Online Webinars
Averaging around 30 minutes, viewers can spend little time increasing their knowledge on various industry-related subjects.

Videos and Animations
Viking offers a vast selection of product repair and maintenance videos for visitors to view for free. Please visit the Viking Sprinkler YouTube channel at youtube.com/vikingsprinkler.
Viking Customer Learning Portal

Viking’s Customer Learning Portal (CLP) is a learning management system that allows our customers to take courses, track learning, receive continuing education units and participate in specialized classes.

We offer custom programs!
Custom programs allow our customers and partners to design training that aligns with specific needs. Courses, either selected from our course library or custom-developed, can be bundled — making it simple to access your program from a central link and a single click. Access to courses can be password protected to ensure the program targets the appropriate user list.

Existing Course Library
The easiest and quickest path to creating a custom program is to select from the existing library of courses. The entire course library is listed and categorized on the main landing page of the CLP.

Custom Course Development
Courses that focus on your specific interests can be custom-created in collaboration with the Viking Training team.

Training Recognition
Viking is a CalFire CEU Provider, a NICET Recognized Provider and an ICC Preferred Provider.

Contact
For Custom Courses
Jim Lake, Vice President - Training
jlake@vikingcorp.com
(617) 372-6214

For General Inquiries/Training Info
Viking Training Department
training@vikingcorp.com
(269) 945-9501
vikinggroupinc.com/training

Viking Group, Inc.
5150 Beltway Dr. SE
Caledonia, MI 49316

Additional Information

Head to the Customer Learning Portal today and get set up with an account! You can get started by scanning the QR code or by visiting customerlearningportal.vikingcorp.com.

Check out TechTalks, Viking’s technical podcast where our industry experts discuss products, technical questions, and much more!